

AccessPoint – Your Partner for Technical Training

Welcome to AccessPoint

Since its establishment AccessPoint is recognized as an outstanding provider of professional training and consulting services, supporting the development of sophisticated communication systems, specifically in RF and Analog Design, Radio and Mobile Communications, Cellular Networks and Emerging Wireless Technologies.

Consultation to Hi Tech firms, Seminars and Hands-on Courses are the heart of AccessPoint's activities, including introductory and advanced Telecommunications seminars. These seminars are offered both to the public and tailored for in-house training on the customer premises.

AccessPoint is very proud of its panel of leading experts. They are professionals deeply involved, motivated and



experienced in the area of Telecom. Their knowledge is highly appreciated and respected. They hold important R&D, marketing or consulting positions, and are active in international forums and committees.

AccessPoint commitment for the success of our customers is driven by a mutual goal of reaching the highest professional standards.

Procedures and Training Development

AccessPoint has specialized in the development of workflow, procedures and training materials for technical support and service groups. It develops custom training solutions that enable organizations to take advantage of the most appropriate training and information delivery modalities available to meet the needs of their workforce, client base and business goals.

The service applies for any organizational need in training effectively technical teams, service and support staff.

Professional training design is done using our deep understanding of the Hi-Tech industry needs and our vast experience in the field of telecom in general and cellular and internet in particular.

The development includes analysis of the products, tasks and staff's knowledge and capabilities as well as organizational needs

The final outcome is a well organized training package enabling delivery of high standard training. The package includes all

the material needed for delivery of quality training that gets the results.

AccessPoint works with its clients to design develop and deliver training for its technical staff in highly efficient timeframes. Functioning as a business and training partner, AccessPoint provides training services to meet urgent, one time, or long-term training needs. Our goal is to empower client organizations learning strategies, capabilities and solutions.

In many cases, our customers have already performed extensive research and development of the subject material, and our team focuses on working the material into a single, cohesive training product. In other cases, AccessPoint Training Team has worked directly with the customer to develop subject material "from scratch," including the authoring of material and photo/video work to enhance the training experience.

Training Development Process

- Analysis: perform a thorough analysis of instructional requirements, including training goals, audience profiles, and general methodology.
- Design: develop learning objectives and framework, define prerequisite knowledge sets, and begin initial design of training delivery platform.
- Development: determine learning activities, define learning methods, and develop instructional courseware content with direct input with the customer and AccessPoint subject matter experts.
- Implementation: develop course management plans and provide



- instructor or student training (as applicable), and participate directly in courseware deployment to gauge effectiveness with audiences.
- Evaluation: participate in the quality control process as well, ensuring that each phase of the courseware is meeting specified goals and that the training is actually effective "on the job."

Areas of expertise

- Maintenance and service for cellular handsets
- Electronic hardware
- Testing methods and equipment
- Cellular Technologies and networks
- Bluetooth Technology
- WiFi – Protocol and networks
- GPS – Global Positioning System

